



The Nexterna™ Clearview Inventory Logistics module manages, tracks, and controls all inventory whether it is in large warehouses or in a technician's trunk stock.

This module gives service companies a way to keep tabs on in-transit items, return parts and equipment, defective parts, and depot repairs.

Overview

The Nexterna Clearview Inventory Logistics module offers advanced capabilities in six key areas; item master, multi-warehouse support, purchasing management, back order management, transfers, adjustments and reverse logistics.

Item Master

The item master catalogs every component an organization services or sells – from products and parts, to labor, travel, and consumables. Users can view the inventory status to quickly see current stocking quantity for any given item. The item master also records specific vendor and manufacturer terms including price, lead-time, warranty, and special ordering requirements.

- Use varying cost methods for each item
- Monitor current stocking quantities
- Access vendor and manufacturer terms

Multi-Warehouse

The multi-warehouse feature gives organizations the flexibility to set-up their inventory stocking locations and bins based on their business requirements. Different levels and locations can be established for stock associated with the main office, technician service stock, branch and regional locations, in-transit movement, and more.

- Set-up stocking locations and bins based on business needs
- Categorize stock by level and location
- Streamline the allocation process by assigning a stocking location to each service technician

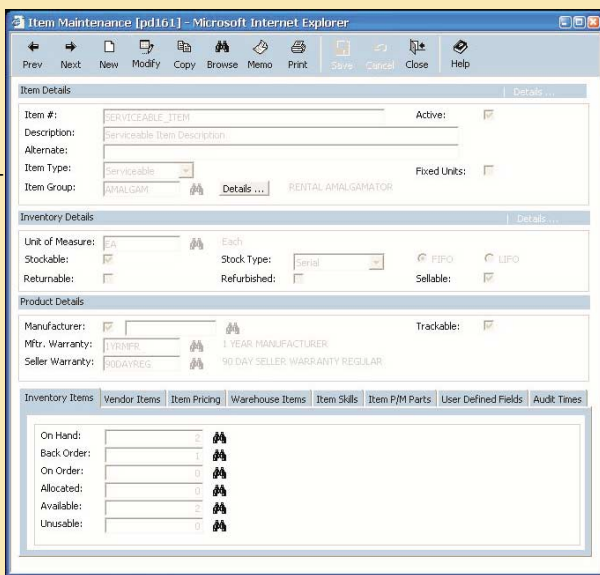
Purchasing Support

Nexterna Clearview's purchasing support feature allows buyers and inventory managers to view current stock and location, allocate parts via transfers, and create purchase orders. (Purchase order and receipt information can be easily exported to any financial package using XML.)

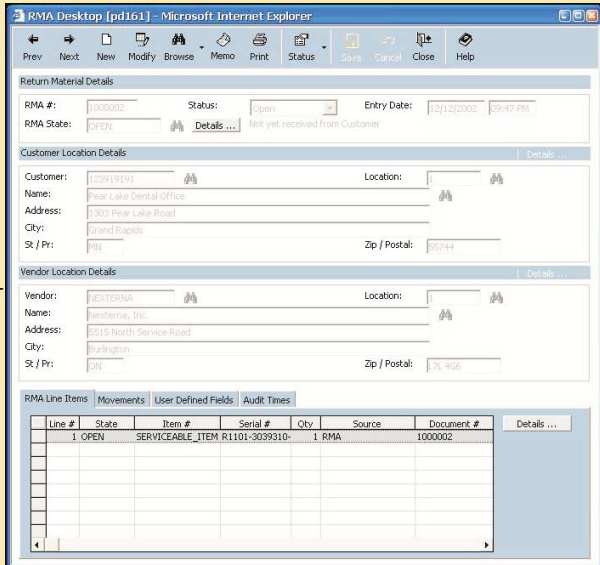
View current stock and location

- Control approvals for requisitions, purchase orders, and receipts
- Easily export requisition financial data

Nexterna Clearview Item Maintenance Desktop



Nexterna Clearview RMA Desktop



Parts Management

The parts management feature streamlines the allocation, back order, and issuance of parts. An item is optionally allocated to a service or sales order based on a company's stocking procedures. Items can be issued in real-time based on usage. Back orders are created for demand of stock.

- Trigger parts allocation with order entry
- Time the issuance of items to match business requirements
- Automate the back order process
- Track the status and availability of parts in real-time

Transfers and Adjustments

The transfers and adjustments feature improves efficiency by helping service organizations know where each item is located, at any given time. Inventory managers can transfer items between all stocking locations, optionally using our tracking approval.

- Easily transfer items between multiple stocking locations
- Accurately record all adjustments

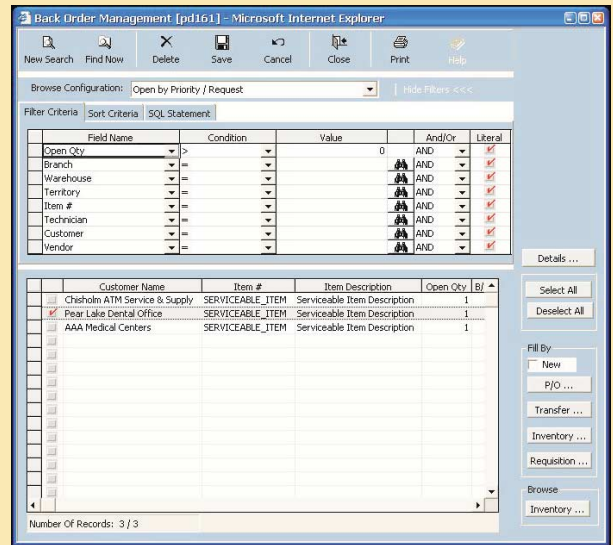
Reverse Logistics

The reverse logistics feature makes it easy for organizations to deal with returned parts – internally, to the vendor, or to the manufacturer. RMAs can be generated for returnable items on a service order or for any stockable product being returned via an invoice adjustment. Since all shipments are tracked in one screen, the return process can be completed.

- Assign RMA tracking numbers by item
- Ship RMAs to vendors, manufacturers, or in-house
- Track all shipments on one screen

Benefits

The Nexterna Clearview Inventory Logistics module gives service organizations the tools required to manage every component of their inventory. It allows companies to spend less time managing inventory – and more time satisfying customer needs.



About Nexterna

In 2001 the first integrated Field Service Management application featuring GPS and Mobile Communication systems gave Nexterna its place as a 'best in class' business solution leader. We continue to develop, implement and support all Clearview software from our Burlington offices. Providing superior customer satisfaction, better workflow, morale and increased revenues is our common goal. In fact, with over 30 years of Service Operations Industry Experience we look forward to any challenges your team may present. At Nexterna we are reliable; we care, communicate and have a passion for exceptional service.

About Nexterna Clearview

Clearview's time tested and proven functionality is easily adapted to your specific Service Operations and Business Practices. Mobile Access, Route Optimization and Intelligent Automated Scheduling with Integrated Mapping and Graphical Dispatch Board. The Call Center, Integrated Knowledge Base, access to Service History and Asset Lifecycle Maintenance enable predictive performance. Efficiently manage Service Contracts with flexible billing capabilities, SLA measurement, Preventive/Scheduled Maintenance and a well-diversified Inventory Control system. Seamlessly integrate with GPS, Accounting Applications, Messaging and Calendar, Couriers, Vendors, and Taxing Software. Built-in Business Rules with KPI's visible through Financial and Operational Dashboards. Sales features facilitate visibility of Quotations, Rentals and Warranties so you can proactively manage Client and Prospect activity.

Learn more at www.nexterna.com